

FORM PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. AAA-002A	APPLICATION NO. 09/991,223
SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT BY APPLICANTS  MAY 29 2003		APPLICANT William K. Slate II et al.	CONFIRMATION NO. 3940
		FILING DATE November 21, 2001	GROUP 2161

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Q</i>	5,956,687	09/21/99	Wamsley	705	1	
<i>Q</i>	2001/0044729 A1	11/22/01	Pomerance	705	1	
<i>Q</i>	2002/0007362 A1	01/17/02	Collins et al.	707	5	

## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER INITIAL	
<i>Q</i>	Abhijit Chaudhury et al., "What Can Computer Programs Do To Facilitate Negotiation Processes?" ACM Press, 1991, pp. 269-284.
<i>Q</i>	Yannis Bakos, "The Emerging Role of Electronic Marketplaces On The Internet," ACM Press, August 1997, pp. 35-42.
<i>Q</i>	Alan Wiener, "Opportunity and Initiatives In Online Dispute Resolution," SPIDR News, Society of Professionals in Dipute Resolution, Vol. 24, No. 3, Summer 2000, < <a href="http://www.mediate.com/articles/awien1.cfm">http://www.mediate.com/articles/awien1.cfm</a> > (printed April 1, 2002).

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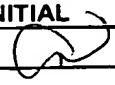
EXAMINER

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			APPLICANTS William K. Slate II et al.	CONFIRMATION NO. 3940
			FILING DATE November 21, 2001	GROUP 2161

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6,766,307 B1	07/20/01	Israel et al.	705	80	

## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.  
AAA-002SERIAL NO.  
09/991,223INFORMATION DISCLOSURE  
STATEMENT BY APPLICANTAPPLICANT  
William K. Slate II et al.CONFIRMATION  
NO. 3940FILING DATE  
November 21, 2001GROUP  
2161

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Q</i>	6,330,551	12/11/01	Burchetta et al.			
<i>Q</i>	5,895,450	04/20/99	Sloo			
<i>Q</i>	5,668,953	09/16/97	Sloo			
<i>Q</i>	5,495,412	02/27/96	Thiessen			

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## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
<i>Q</i>	WO 00/68865	11/16/00	PCT	G06F	19/00		

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER INITIAL	
<i>Q</i>	V.W. Mitchell, "Handling Consumer Complaint Information: Why and How?," Logistics Information Management, Vol. 6, No. 3, 1993, pp. 20-26.
<i>Q</i>	"Get it Straight From the Consumer," Success, Vol. 40, No. 8, October 1993, p. 41.

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